

Success Story

Customer: SRD Engineering Ltd
Location: Bicester, Oxfordshire
Industry: Diverse Manufacturing
Contact: Mark Bonham, Director



Overview

SRD Engineering is a family firm in operation for over 25 years. They focus on six key industrial areas – motorsport, aerospace, oil & gas, the food industry, medical and electronics. The firm has been ISO9001 accredited for a number of years and updated to ISO9001:2008 in 2009. SRD Engineering is currently working towards ASI9100. There are nine millers and five turners employed by the firm, soon to rise to ten and six respectively as the company expands. In total the firm employs 22 people.

Why Tricorn?

SRD Engineering has used Tricorn systems for over five years, previous to which they were reliant on fax machine, phone, pen and paper to organise workload logistics. Since then the firm has doubled in size.

At the time of purchase, SRD Engineering looked at two other products before choosing Tricorn Systems. Commenting about installation, director Mark Bonham recalled, "The installation and training were very good and provided the company with a great start to a job processing system."

Business Impact

Mark continued, "SRD Engineering would not be able to cope without the Tricorn system". In speaking about the support supplied by Tricorn Systems, he has total confidence that there is always someone on the end of the phone who has the expertise to assist with any queries SRD Engineering may have "they also help with the odd IT question too" he laughed.

With the increase in workflow, Mark could not recommend Tricorn Systems enough, "Tricorn has given SRD a much more professional look, delivering our components with computer printed delivery notes and invoices". His confidence in the product has led him to recommend the product to four other companies!

About Tricorn Systems Ltd

Tricorn Systems Ltd. is based in Farnham, Surrey. It has extensive experience in dealing with UK-based manufacturing companies with more than 200 customers operating the Tricorn Production Control Software on a daily basis.

In addition to the Job Processing system, Tricorn provides an integrated Quality Assurance module (suitable for ISO9001 and AS9100) as well as a workshop scheduling (planning board) and Time & Attendance systems

The Tricorn Job Processing Software is the company's key product. Introduced in 1987, continual improvements are being made to keep abreast of customer requirements.



SRD Engineering was founded in 1985 and provides manufacturing solutions to a diverse client base that includes motorsport, aerospace, oil, & gas, food industry, gearbox & transmissions, medical and electronics.

SRD has doubled in size since implementing the Tricorn system.

SRD Engineering is
ISO9001:2008 accredited

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