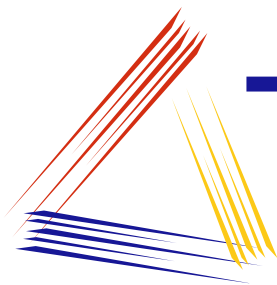
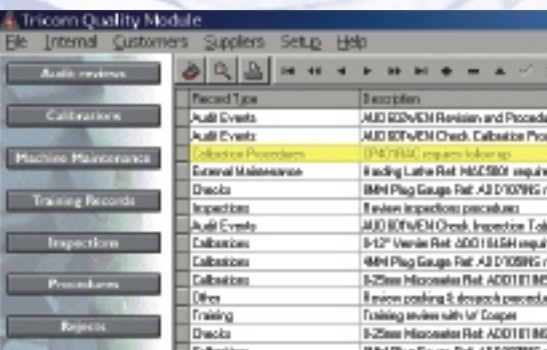


“all our ISO requirements taken care of in one software package”



TRICORN
SYSTEMS

ISO quality software for manufacturing

“ISO Quality software designed for manufacturing”



“handles reject notes, complaints, non conformancies and concessions”



Reject Notes, Complaints, Non Conformancies and Concessions:

- Individually serialised by category. You can record and control your requirements in these areas
- Can be associated with -
 - internal activities
 - customers
 - works orders
 - suppliers
 - purchase orders
- Produce quality documentation to your own specification
- Cross refer between categories/document types

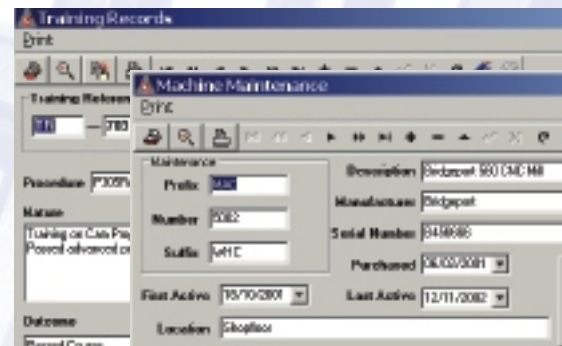
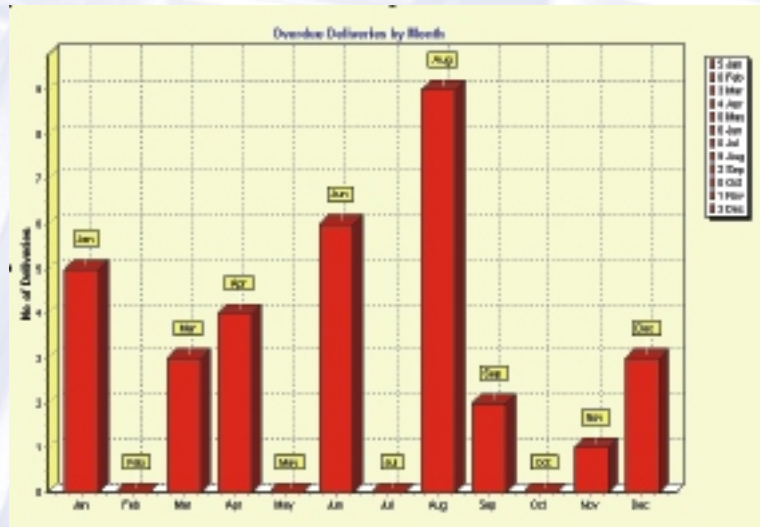
Equipment Calibration:

- Record and control procedures for calibrating and checking of instruments and gauges
- Record and control equipment at company or employee level with individual identification
- Assign equipment to procedures and specify specific detail
- Record and control the detail of calibrations and checks
- Schedule calibrations and checks
- Monitor compliance with due and overdue reporting
- Record and control equipment usage against the main Tricorn system if you have it installed

“meets the needs of small to medium sized manufacturing businesses...



Aerospace / Automotive / Blow Moulding / Injection Moulding / Laser Cutting / Precision Engineering



Supplier Performance

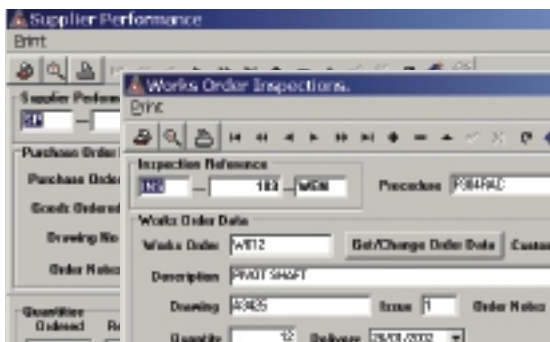
- Record and control inspection results against deliveries from a supplier
- Automatically extract base data from the main Tricorn system if you have it installed
- On demand produce reports showing the suppliers performance

Works Order Inspections:

- Record and control inspections results for works orders
- Automatically extract base data from the main Tricorn system if you have it installed
- Produce reports showing the inspection history for a works order, drawing or part

Employee Training:

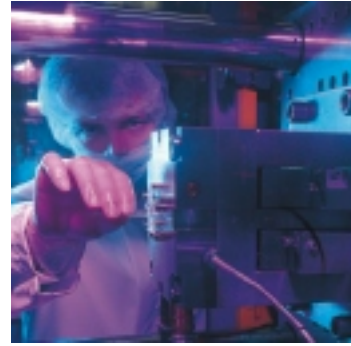
- Record and control training needs by employee
- Record and control the training and follow on activities
- Print a schedule of training activities over a period of time
- Print a training history



Machine Maintenance:

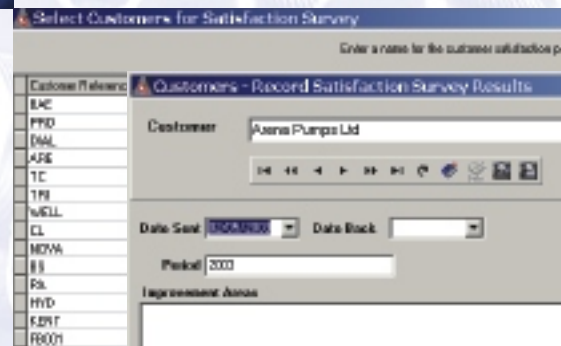
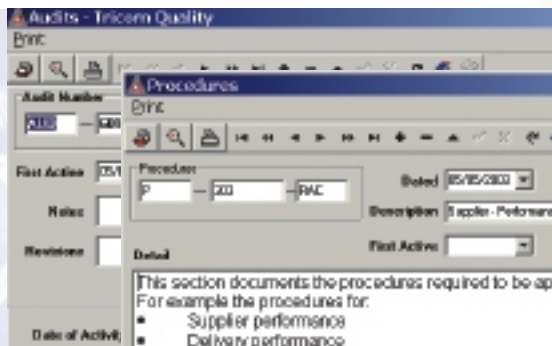
- Record and control all machines and maintenance schedules for in-house or external activities
- Record and control the detail of specific maintenance activities
- Produce report for due and overdue events

...can run stand alone or integrated with Tricorn's job processing system”



Powder Coating & Finishing / Sheet Metal & Fabrication / Woodworking

“record procedures for calibrating and checking”



Procedures Audit Diary:

- Hold the procedures that must be followed to achieve your quality standards
- Print procedures for review and audit
- Record, control and track version numbers for all your documents
- Record, control and monitor events that must take place during specific periods
- Record and control the detail of each event automatically calculating the due date for the next event
- Produce reports showing the detail for individual events or for specific periods

Reporting and Summary:

- Use the standard reports within the Tricorn quality system
- For even greater flexibility opt for the award winning End User Reporting system that allows you to specify and produce your own graphs, reports and labels
- Designed to make your life easier, Tricorn's quality system is the result of many years of experience in dealing with the needs of SME's

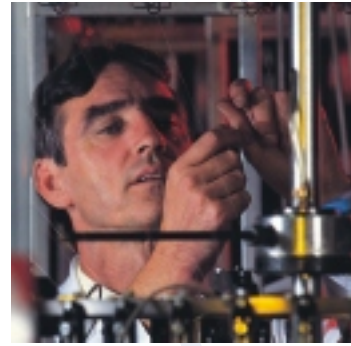
Customer Satisfaction Surveys:

- Design customer satisfaction survey with any amount of categories to be surveyed
- Send survey to all or selected customers
- Record and control survey results and print in crosstab analysis format
- Export survey results to graphical packages

System Requirements:

Tricorn is designed to run on standard PC's under Microsoft Windows, as a stand alone system or networked. The system requirements are:

- IBM compatible Personal Computer with Pentium processor, CD drive and floppy drive
- Minimum of 64 MB of RAM for Windows 98, Windows 2000 and Windows XP, 128 MB or more recommended
- 50 MB of free hard disc space for the base system after Windows installation
- SVGA or higher resolution graphics card running at least 800 x 600 resolution
- Windows 98, Windows ME, Windows NT Service Pack 6, Windows 2000, Windows XP (all versions)
- Networks include peer to peer, NT4, Small Business Server, Novell



Forget
about using
a mixture of word
processor documents, card
indexes and manual records and
organise all your quality documentation
and records in one place with the Tricorn Quality
System. Tricorn has been designed and built to meet the
quality needs of manufacturing companies. It is easy to learn and the
screen provides a comprehensive set of tools, in one easy to use package -
all you need to satisfy the most stringent quality requirements! Tricorn's quality
system can run stand-alone or integrated to share data with the main Tricorn job
processing system. Available with a full training program and dedicated support.
Tricorn also offer ISO consultancy services.



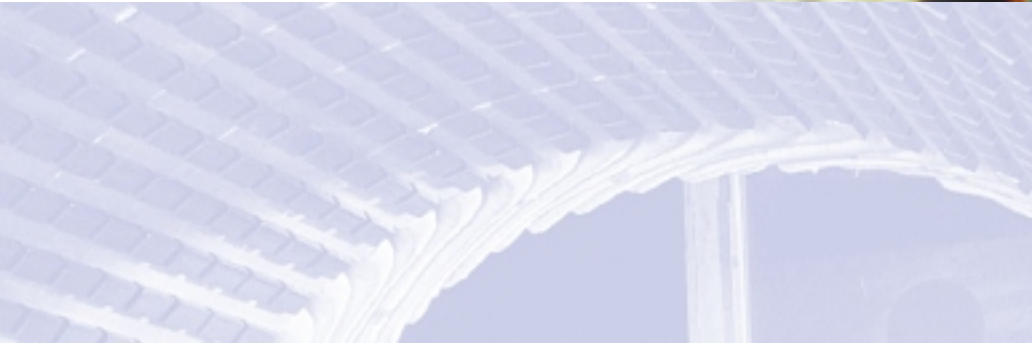
for more detailed information visit our website

www.tricornsistemas.co.uk

Other Products:

- Job Processing Software which includes:
 - Certificates of Conformity with full traceability
 - Report Writer
- Label Printers
- Barcode Readers
- Data Collection
- Consultancy
- Training
- Backup Systems

“ISO procedures to achieve your quality standards”



Quality Products Ltd.

Customer Perception Questionnaire 2003

To: Tricorn Systems, William-Conger, 48 College Street, Petersfield, Hampshire GU31 4AB

As part of our ongoing quality satisfaction survey, please fill in this questionnaire. All responses are treated in the strictest confidence.

Product Quality

Technical Information

TRICORN SYSTEMS

William-Conger, 48 College Street, Petersfield, Hampshire GU31 4AB

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Fax: 07092 311248

Email: info@tricornsystems.co.uk

www.tricornsystems.co.uk

Customer	
Company Name	XXXXXXXXXX
Product No.	XXXXXXXXXX
FAO#	XXXXXXXXXX



ISO quality software for manufacturing

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